



# LIMITED WARRANTY

## 12 Years

- Hennessy Series Linear Tube Lights

## 10 Years

- Hennessy Bullhorns
- Hennessy Pole Adaptors
- Titan Universal Tenon Mount Adapters

## 7 Years

- Hennessy Series II -  
- High Bays  
- Shoeboxes
- 2x2 High Bay Troffer

## 5 Years

- Platinum Series - High Bays & Shoeboxes
- Hennessy Wall Packs
- Silver Series High Bays
- Silver Series Shoe Box's
- Silver Series Canopy
- Silver Series Wall Packs
- Tube Drivers
- Dimmable A19, A21, A23
- Recessed Down lights
- PAR Lamps
- Pendant Lamps
- Flood Lights
- Flat Panel

## 3 Years

- Vanity Lamps
- Flood Lights
- Candelabras
- S14 Lights

**ALL PRODUCT, PRODUCT SPECIFICATIONS AND DATA ARE SUBJECT TO CHANGE WITHOUT NOTICE TO IMPROVE RELIABILITY, FUNCTION, DESIGN OR OTHERWISE.**

Titan LED, Inc. is pleased to offer the following limited warranty for its products. All Titan LED products are warranted to be free of defects in materials and workmanship for a period of - Twelve (12) Ten (10) Seven (7) Five (5) or Three (3) Years Based on Specific Product Groups that are listed above. Product that is deemed Discontinued by Titan LED's Confidential Pricing Catalog is Warrantied for a period of 30 Days\*. Warranty is limited to replacement of product upon verification of purchase, valid warranty period and proper handling.

**Replacement Criteria:** In the event that any Titan LED product is determined to be defective in materials or workmanship within warranty period, Titan LED, Inc. will replace the product upon meeting the following criteria:

- **Customer contacts original distributor / place of purchase to verify original purchase date.**
- **Customer obtains an RMA number from original distributor / place of purchase.**
- **Customer returns defective product to the Titan LED facility designated on the RMA for inspection.**
- **Titan LED, Inc. will inspect all returned product for misuse and or damage prior to replacement of product**
- **Hennessy Series Tube Warranty Will Be Honored Only When Powered by Titan LED Hennessy Series Drivers**

Disclaimers: Titan LED, Inc. will not replace or issue credit for any product that has been misused, mishandled or improperly installed as determined by our inspection upon RMA return. Titan LED is not responsible for replacement or credit of any Titan LED products once the specified warranty period expires. In the event that a product is misused or damaged by the customer prior to the expiration of the warranty period, Titan LED disclaims all obligations under this Warranty. Warranty is not transferable unless approved in writing, by Titan LED, Inc. prior to any warranty claim. Any physical damage, changes to the product, or defacing of labels on parts & components Voids Warranty. EXCEPT FOR THE FOREGOING, Titan LED, Inc. DISCLAIMS ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR USE OR FITNESS FOR A PARTICULAR PURPOSE. In no event shall Titan LED, Inc. be liable for any other costs or damages including installation, lost profits, incidental, special or consequential damage. Additional questions regarding this warranty should be directed to your Titan LED Customer service representative

**\*This applies to product that has been deemed discontinued at the time of purchase. Items purchased that are current offering at the time of sale and later discontinued still hold their original warranty.**

All Implied Warranties of Titan LED Inc. are Effective as of June 21st 2019. All Rights Reserved / [www.TitanLEDus.com](http://www.TitanLEDus.com)